



# **TINDLE NEWSPAPERS LIMITED**

THE OLD COURT HOUSE, UNION ROAD, FARNHAM, SURREY GU9 7PT

TELEPHONE 01252 735667 FAX 01252 734007

## **IPSO ANNUAL STATEMENT 2019**

### **Overview**

Tindle Newspapers is a family-owned, independent newspaper group. It is run by a board of directors under the ownership of Sir Ray Tindle.

Sir Ray remains president of the company after passing on the chairmanship to his son Owen in 2017.

The day-to-day running of the company rests with vice-chairman Wendy Craig and chief executive Danny Cammiade.

The company's UK headquarters are in Farnham, Surrey. There are newspaper centres around the UK, including the Devon, Somerset, Forest of Dean, Wales, Gloucestershire, Essex, Surrey, Hampshire and the Isle of Man.

The group employs more than 300 people and publishes in excess of 100 paid-for and free newspapers and magazines.

### **Tindle's Responsible Person**

The Responsible Person is Colin Channon, editorial manager for Surrey and Hampshire. His email is [colin.channon@tindlenews.co.uk](mailto:colin.channon@tindlenews.co.uk) and phone number [REDACTED]

### **Editorial standards**

Tindle Newspapers takes very seriously the responsibility to publish material which is accurate and from trustworthy sources. Our newspapers are bonded to their communities and very close to their readers, so authenticity is of vital importance.

Rights of reply are always given and inaccuracies corrected at the earliest opportunity.

All Tindle journalists are aware of their responsibilities and the standards expected of them. They know to notify their line manager immediately of any complaint; the manager will notify the local editor, who will then contact the regional editor. Regional editors can contact the Responsible Person for advice and guidance.

The Responsible Person is notified of all complaints which may involve IPSO.

The complaints procedure, plus contact details of the senior editorial member if a reader has a complaint, is published in our newspapers and on every website.

### **Complaints-handling process**

All our newspapers and websites carry comprehensive details of our complaints procedure, how readers can make complaints to each newspaper/website and to IPSO.

All complaints are dealt with promptly and include discussions with the complainant. Every attempt is made to resolve complaints amicably.

A record of all complaints, however minor, is maintained by a senior member of editorial staff at each centre. All complaints are discussed at weekly editorial meetings to see whether editorial procedures need to be reviewed or adjusted.

If a complaint cannot be resolved and is referred to IPSO, the regional editor will take charge of the process and full engagement with IPSO takes place. Should a complaint be upheld, the instructions on publication of adjudication are fully complied with.

Should a complaint be upheld, an examination would take place involving senior Tindle editorial staff, discussing the individual complaint and whether additional training or guidance is required for the individual reporter, the centre, or for all Tindle staff.

All IPSO complaints, whether upheld or not, are reported to the Responsible Person and the board members of Tindle Newspapers.

### **Training**

All Tindle editorial staff are issued with copies of the Editors' Code.

Regional editors discuss with their staff all notices, warnings or guidelines issued by IPSO.

All journalists are told in their job offer letter that Tindle is signed up to the IPSO Code of Practice and that all employees are expected to follow the IPSO code at all times.

### **Tindle Newspapers' record on compliance**

No complaints were upheld against our publications last year.

IPSO is aware of four complaints made against stories in Isle of Man newspapers, but no further action was required.

### **Tindle Newspapers publications and websites**

These are attached separately.



# TINDLE NEWSPAPERS LIMITED

## **NEWSPAPER TITLES**

Abergavenny Chronicle

Tandridge County Border News  
Brecon and Radnor Express

Cambrian News  
Aberystwyth  
Arfon & Dwyfor  
Machynlleth & Llanidloes  
Meirionnydd  
South Ceredigion

Chew Valley Gazette  
Chew Valley Gazette

Cornish & Devon Post  
Bude & Stratton Post  
Launceston Holsworthy and Bude Journal Gazette  
Camelford & Delabole Post  
Camelford Gazette  
Cornish & Devon Post  
Holsworthy Post

Cornish Times  
Cornish Times  
Camborne Gazette

County Echo  
County Echo

Crediton County Courier  
Crediton County Courier

Dawlish Newspapers  
Teignmouth News

Farnham Herald  
Alton Herald  
Bordon Herald  
Farnham Herald  
Haslemere Herald  
Liphook Herald

Forest of Dean & Wye Valley Review  
Forest of Dean & Wye Valley Review

The Forester  
The Forester  
The Newent Forester

Glamorgan Gem Series  
Glamorgan Gem  
Barry Gem  
Bridgend and Porthcawl Gem  
Cowbridge Gem  
Llantwit Major Gem

Gloucester Review  
Gloucester Review

Isle of Man Newspapers  
Isle of Man Examiner Isle of Man Courier Manx  
Independent

Leigh Times  
Leigh Times Rayleigh Times Canvey Times

Meon Valley News  
Meon Valley News

Mid Devon Advertiser  
Newton Abbot Mid Devon Advertiser  
Kingsteignton Mid Devon Advertiser  
Bovary Tracey & Chudleigh Mid Devon Advertiser  
Ashburton & Buckfastleigh Mid Devon Advertiser

Monmouthshire Beacon  
Monmouthshire Beacon  
Chepstow Beacon

New Life Magazines  
Life in Farnham  
Life in Haslemere  
Life in Petersfield  
Life in Godalming

North Cornwall Advertiser  
Mid Cornwall Advertiser  
North Cornwall Advertiser

## NEWSPAPER TITLES

Petersfield Post  
 Clanfield Post  
 Horndean Post  
 Petersfield Post

South Hants Newspapers  
 Dartmouth Chronicle  
 Ivybridge and South Brent Gazette  
 Kingsbridge and Salcombe Gazette  
 Plympton, Plymstock & Ivybridge News  
 Totnes Times  
 Brixham News

Surrey and Hants News  
 Alton Post Gazette  
 Bordon Messenger  
 Godalming Messenger  
 Haslemere Messenger  
 Petersfield Messenger  
 Surrey and Hants News

Tavistock Times Gazette  
 East Cornwall Times  
 Okehampton Times  
 Princetown Times  
 Tavistock Times Gazette

Tenby Observer  
 Narberth and Whitland Observer  
 Pembroke and Pembroke Dock Observer  
 Tenby Observer

Midsomer Norton & Radstock Journal  
 Midsomer Norton & Radstock Journal

Ross Gazette  
 Ross Gazette

Wellington Weekly News  
 Wellington Weekly News

West Somerset Free Press  
 West Somerset Free Press



# TINDLE NEWSPAPERS LIMITED

## NEWSPAPER WEBSITES

**Abergavenny Chronicle**

[www.abergavennychronicle.com](http://www.abergavennychronicle.com)

**Aberystwyth**

[www.aberystwyth-today.co.uk](http://www.aberystwyth-today.co.uk)

**Alton Herald**

[www.altonherald.com](http://www.altonherald.com)

**Alton Post Gazette**

[www.altonpostgazette.co.uk](http://www.altonpostgazette.co.uk)

**Arfon & Dwyfor**

[www.criccieth-today.co.uk](http://www.criccieth-today.co.uk)

**Bordon Herald**

[www.bordonherald.com](http://www.bordonherald.com)

**Bordon Messenger**

[www.bordonmessenger.com](http://www.bordonmessenger.com)

**Brecon & Radnor Express**

[www.brecon-radnor.co.uk](http://www.brecon-radnor.co.uk)

**Bromley Borough News**

[www.bromleyboroughnews.co.uk](http://www.bromleyboroughnews.co.uk)

**Bude & Stratton Post**

[www.bude-today.co.uk](http://www.bude-today.co.uk)

**Cambrian News**

[www.cambrian-news.co.uk](http://www.cambrian-news.co.uk)

**Camelford & Delabole Post**

[www.camelford-today.co.uk](http://www.camelford-today.co.uk)

**Cardigan & Newcastle Emlyn**

[www.cardigan-today.co.uk](http://www.cardigan-today.co.uk)

**Chepstow Beacon**

[www.chepstowbeacon.com](http://www.chepstowbeacon.com)

**Chew Valley Gazette**

[www.chewvalleygazette.co.uk](http://www.chewvalleygazette.co.uk)

**Clanfield Post**

[www.clanfieldpost.com](http://www.clanfieldpost.com)

**Cornish & Devon Post**

[www.thepost.uk.com](http://www.thepost.uk.com)

**County Border News**

[www.countybordernews.co.uk](http://www.countybordernews.co.uk)

**County Echo**

[www.countyecho.co.uk](http://www.countyecho.co.uk)

**Crediton Country Courier**

[www.creditoncourier.co.uk](http://www.creditoncourier.co.uk)

**Dartmouth Chronicle**

[www.dartmouth-today.co.uk](http://www.dartmouth-today.co.uk)

**Dawlish Newspapers**

[www.dawlishnewspapers.co.uk](http://www.dawlishnewspapers.co.uk)

**Dawlish Post**

[www.dawlish-today.co.uk](http://www.dawlish-today.co.uk)

**East Cornwall Times**

[www.calstock-today.co.uk](http://www.calstock-today.co.uk)

**Edenbridge Chronicle**

[www.edenbridge-chronicle.co.uk](http://www.edenbridge-chronicle.co.uk)

**Farnham Herald**

[www.farnhamherald.com](http://www.farnhamherald.com)

**Forest of Dean and Wye Valley Review**

[www.theforestreview.co.uk](http://www.theforestreview.co.uk)

**Glamorgan Gem Ltd**

[www.glamorgan-gem.co.uk](http://www.glamorgan-gem.co.uk)

**Gloucester Review**

[www.gloucesterreview.co.uk](http://www.gloucesterreview.co.uk)

**Godalming Messenger**

[www.godalmingmessenger.com](http://www.godalmingmessenger.com)

**Haslemere Herald**

[www.haslemereherald.com](http://www.haslemereherald.com)

**Haslemere Messenger**

[www.haslemeremessenger.com](http://www.haslemeremessenger.com)

**Holsworthy Post**

[www.holsworthy-today.co.uk](http://www.holsworthy-today.co.uk)

**Horndean Post**

[www.horndeanpost.co.uk](http://www.horndeanpost.co.uk)

**Isle of Man**

[www.iomtoday.co.im](http://www.iomtoday.co.im)

**Ivybridge & South Brent Gazette**

[www.ivybridge-today.co.uk](http://www.ivybridge-today.co.uk)

**Kingsbridge & Salcombe Gazette**

[www.kingsbridge-today.co.uk](http://www.kingsbridge-today.co.uk)

**Leigh Times**

[www.leightimes.co.uk](http://www.leightimes.co.uk)

**Liphook Herald**

[www.liphookherald.com](http://www.liphookherald.com)

**Mid Cornwall Advertiser**

[www.midcornwall-today.co.uk](http://www.midcornwall-today.co.uk)

**Mid-Devon Advertiser**

[www.middevonadvertiser.co.uk](http://www.middevonadvertiser.co.uk)

**Monmouthshire Beacon**

[www.monmouthshirebeacon.co.uk](http://www.monmouthshirebeacon.co.uk)

**Narberth and Whitland Observer**

[www.narberth-and-whitland-today.co.uk](http://www.narberth-and-whitland-today.co.uk)

**North Cornwall Advertiser**

[www.cornwalladvertisers.co.uk](http://www.cornwalladvertisers.co.uk)

## NEWSPAPER WEBSITES

**Okehampton Times**

[www.okehampton-today.co.uk](http://www.okehampton-today.co.uk)

**Pembroke and Pembroke Dock Observer**

[www.pembroke-today.co.uk](http://www.pembroke-today.co.uk)

**Petersfield Messenger**

[www.petersfieldmessenger.com](http://www.petersfieldmessenger.com)

**Petersfield Post**

[www.petersfieldpost.co.uk](http://www.petersfieldpost.co.uk)

**Princetown Times**

[www.princetown-today.co.uk](http://www.princetown-today.co.uk)

**South Hams Gazette**

[www.southhams-today.co.uk](http://www.southhams-today.co.uk)

**Surrey and Hants News**

[www.surreyandhantsnews.com](http://www.surreyandhantsnews.com)

**Tavistock Times Gazette**

[www.tavistock-today.co.uk](http://www.tavistock-today.co.uk)

**Teignmouth Post**

[www.teignmouth-today.co.uk](http://www.teignmouth-today.co.uk)

**Tenby Observer**

[www.tenby-today.co.uk](http://www.tenby-today.co.uk)

**The Barry Gem**

[www.barry-today.co.uk](http://www.barry-today.co.uk)

**The Bridgend and Porthcawl GEM**

[www.bridgend-today.co.uk](http://www.bridgend-today.co.uk)

**The Cornish Times**

[www.cornish-times.co.uk](http://www.cornish-times.co.uk)

**The Cowbridge GEM**

[www.cowbridge-today.co.uk](http://www.cowbridge-today.co.uk)

**The Forester**

[www.theforester.co.uk](http://www.theforester.co.uk)

**The Llantwit Major GEM**

[www.llantor-today.co.uk](http://www.llantor-today.co.uk)

**The Midsomer Norton & Radstock Journal**

[www.mnrjournal.co.uk](http://www.mnrjournal.co.uk)

**The Ross Gazette**

[www.rossgazette.com](http://www.rossgazette.com)

**Totnes Times**

[www.totnes-today.co.uk](http://www.totnes-today.co.uk)

**Wellington Weekly News**

[www.wellington-today.co.uk](http://www.wellington-today.co.uk)

**West Somerset Free Press**

[www.wsfpc.co.uk](http://www.wsfpc.co.uk)